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From: Hanchett, James (DPH)
Sent: Wednesday, June 23, 2010 1:49 PM
To: Nassif, Julianne (DPH)
Subject: RE: Boston 6/25/10

We are all set. We contacted IT and they handled the Verizon end of our T1 line, which was not the problem. Then we contacted UMass and they found the problem. I asked what it was but no she did not know. They were installing WIFI in our building and they could have caused the problem.
Thanks Jim

From: Nassif, Julianne (DPH)
Sent: Wednesday, June 23, 2010 1:39 PM
To: Hanchett, James (DPH)
Subject: RE: Boston 6/25/10

Thanks Jim. Is there anything I can do to help with getting your computer system fixed?

From: Hanchett, James (DPH)
Sent: Wednesday, June 23, 2010 1:38 PM
To: Nassif, Julianne (DPH)
Subject: Boston 6/25/10

Hi Julie,

Our network has been down for the last few days delaying plans for Boston, we couldn't enter Boston Samples. I tried for tomorrow but It looks like court so I plan on coming to the Lab on Friday the 25th around 9:30. Here is our tentative vacation plans for the summer.

See you Friday,

Jim

| Amherst Vacation | Plans | | | |
|-------------------------|--------------|----------|-----------|-----------|
| | June | July | August | September |
| Jim | | | 8/19-8/23 | |
| Sharon | 6/25-7/4 | | 8/4-8/5 | |
| Sonja | | | | |
| Becky | | 7/5-7/11 | | |